

QUALITY POLICY STATEMENT

Simon Sagar t/a Diamond Windows is committed to the principle of Quality Assurance in order to maintain the highest quality of service to our customers. In pursuit of this aim, the company has developed a Quality System to comply with the requirements of EN 14351 and with current Building Regulation Requirements by means of the BFRC WER and DSER Schemes or overall window U Values.

Compliance with the Quality Scheme policies and procedures is mandatory for all personnel, since it is only by strict adherence to these controls, that consistent standards of product and service quality can be maintained.

The Company is committed to this policy to ensure that the Quality System is improved in response to the demands of our customers and also to our management requirements. It is therefore the responsibility of all personnel to examine their area of the Quality System in the endeavour to identify and initiate improvements.

The Proprietor commends this Quality Statement to all employees of Diamond Windows and look forward to extending our reputation for quality.

SIGNED .....PROPRIETOR

DATE 1/7/13.....